

Bill Issued	Account Number	Payment Due Date	Amount Due
01-20-00	170987-00407	02-03-00	\$698.81

### CUSTOMER

Name **James L. Trotter**  
Account Number **170987-00407**  
Service Address **11201 S Cottage Gr Av Gar  
Chicago IL 60628  
(773) 785-0140**  
Phone Number  
Service Classification **Rate 2 - General Service**  
Heating Account **Yes**

### CURRENT USAGE

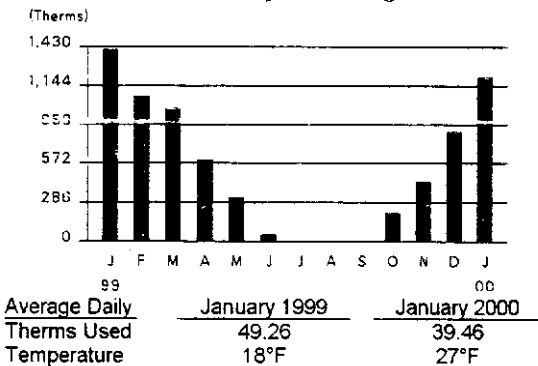
Billing Period **12-17-99** to **01-17-00** Days of Service **31**

Meter Number	Meter Reading		Difference (100 Cubic Feet)
	Previous	Current	
1908779	64920 Estimated 12-17	66110 Estimated 01-17	1190

Conversion to Therms 1190 x 1.028 BTU Factor = 1,223.32 Therms

### SUMMARY

#### Your Monthly Billed Usage



### CHARGES

Gas Charge	\$3381	x	1,223.32	Therms	=	\$413.60
Customer Charge						26.50
<b>Distribution Charge</b>						
First 100 Therms	\$34107	x	100.00	Therms	=	34.11
Over 100 Therms	\$13190	x	1,123.32	Therms	=	148.05
Environmental Activities	\$00080	x	1,223.32	Therms	=	.98
<b>Current Charges before Taxes</b>						<b>623.24</b>

<b>Taxes</b>						
Illinois Gross Revenue Tax	\$623.24	x	0.10	%	=	.62
Illinois Gas Revenue Tax	\$024	x	1,223.32	Therms	=	29.36
<b>Current Charges After State Taxes</b>						<b>653.22</b>
Chgo Municipal Utility Tax	\$623.24	x	8.24	%	=	51.35
<b>Current Charges After Taxes</b>						<b>704.57</b>

Deposit Interest	to 12-31-99		13.09
Previous Balance Past Due			7.33

**al Amount Due**  
**By 02-03-00** **\$698.81**

\$708.91 will be due if paid after 02-03-00.

Thank you for your payment of \$508.07

### MESSAGES

COCKET NO. 10-708  
4/19/01 Exhibit No. 1  
Witness

PLAINTIFF'S  
#1

0411-6488  
 Refund. not as much -  
 people requested Refund 3 10-2000  
 "overreading meter"  
 ↓  
 increased tank 3000

Name **James Trotter**  
 Number **6 5000 0369 3307**  
 Address **11201 S Cottage Grove Ave Garage**  
**Chicago IL 60628-4604**  
 Notification  
 Account **Yes**  
 Reading **April 18, 2000**

### Credits And Charges Since Your Last Bill

Previous balance	\$2,708.29
Cancel prior billing	6,175.74
Balance	<u>\$3,467.45</u>
Total Balance	\$3,467.45

## MESSAGES

2411

Return this portion with your check made payable to Peoples Gas. Please write your account number on your check. Thank you.

PA. IT COUPON

ACL T NUMBER: 6 5000 0369 3307

CAK-RT SORT \*\*C004



JAMES TROTTER  
GARAGE  
11201 S COTTAGE GROVE AVE  
CHICAGO IL 60628-4604

PEOPLES GAS  
CHICAGO IL 60687-0001

NO PAYMENT DUE

**If paying by mail, please allow 5 days for delivery.**

The Add-a-Dollar Program allows customers to assist low-income households. Customers' donations are matched on a two-for-one dollar basis by Peoples Gas. To contribute, simply Add-A-Dollar to your payment.

Please do not write or stamp below this line.

4265000036933070000800000000000000000000

PLAINTIFFS  
# 2

March 10<sup>th</sup> 1979

Bill Date	Account Number	Payment Due Date	Amount Due
03/21/2000	6 5000 0369 3307	No Amount Due	\$ .00

**CUSTOMER**

Name	James Trotter
Account Number	6 5000 0369 3307
Service Address	11201 S Cottage Grove Ave Garage Chicago IL 60628-4604
Service Classification	Rate 2 - General Service
Heating Account	Yes
Next Meter Reading	April 18, 2000

### SUMMARY OF CHARGES

### Credits And Charges Since Your Last Bill

Previous balance	\$3,467.45 -
Balance	<u>\$3,467.45 -</u>

### Current Charges

Customer Charge	26.50
-----------------	-------

First 100 Therms	\$ .34107 x	100.00 Therms =	34.11
Over 100 Therms	\$ .13180 x	653.08 Therms =	86.08

Environ Activities	\$ .00040 x	753.08 Therms =	0.30
Gas Charge	\$ .30250 x	753.08 Therms =	<u>227.81</u>
Current Charges Before Taxes			374.80

## Taxes

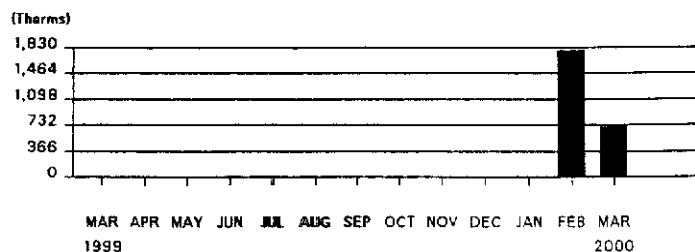
Illinois Gross Revenue Tax	\$374.80	x	0.10	%	=	0.37
Chgo Municipal Utility Tax	\$374.80	x	8.24	%	=	30.88
Illinois Gas Revenue Tax	\$0.24	x	753.08	Therms	=	18.07
<b>Current Charges After Taxes</b>						<b>424.12</b>

Total Balance

\$3,043.33

## MESSAGES

## SUMMARY OF USAGE



Average Daily  
Therms Used  
Temperature

Mar 1999  
N/A  
31 °F

Mar 2000  
24.29  
42 °F

**CURRENT USAGE**

**Billing Period** 02-15-00 to 03-17-00 **Days of Service** 31

Meter Reading		
Previous	Current	Difference
Meter Number P1908779		(100 Cubic Feet)
71354 Actual 02-15	72088 Estimate 03-17	73-

Therm Conversion      734 x 1.026 BTU Factor =      753.08 Therms

4,007

Return this portion with your check made payable to Peoples Gas. Please write your account number on your check. Thank you.

## PAYMENT COUPON

**ACCOUNT NUMBER:** 6 5000 0369 3307

CAR-RT SORT \*\*C004

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100 101 102 103 104 105 106 107 108 109 110 111 112 113 114 115 116 117 118 119 120 121 122 123 124 125 126 127 128 129 130 131 132 133 134 135 136 137 138 139 140 141 142 143 144 145 146 147 148 149 150 151 152 153 154 155 156 157 158 159 160 161 162 163 164 165 166 167 168 169 170 171 172 173 174 175 176 177 178 179 180 181 182 183 184 185 186 187 188 189 190 191 192 193 194 195 196 197 198 199 200 201 202 203 204 205 206 207 208 209 210 211 212 213 214 215 216 217 218 219 220 221 222 223 224 225 226 227 228 229 230 231 232 233 234 235 236 237 238 239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 254 255 256 257 258 259 260 261 262 263 264 265 266 267 268 269 270 271 272 273 274 275 276 277 278 279 280 281 282 283 284 285 286 287 288 289 290 291 292 293 294 295 296 297 298 299 300 301 302 303 304 305 306 307 308 309 310 311 312 313 314 315 316 317 318 319 320 321 322 323 324 325 326 327 328 329 330 331 332 333 334 335 336 337 338 339 340 341 342 343 344 345 346 347 348 349 350 351 352 353 354 355 356 357 358 359 360 361 362 363 364 365 366 367 368 369 370 371 372 373 374 375 376 377 378 379 380 381 382 383 384 385 386 387 388 389 390 391 392 393 394 395 396 397 398 399 400 401 402 403 404 405 406 407 408 409 410 411 412 413 414 415 416 417 418 419 420 421 422 423 424 425 426 427 428 429 430 431 432 433 434 435 436 437 438 439 440 441 442 443 444 445 446 447 448 449 450 451 452 453 454 455 456 457 458 459 460 461 462 463 464 465 466 467 468 469 470 471 472 473 474 475 476 477 478 479 480 481 482 483 484 485 486 487 488 489 490 491 492 493 494 495 496 497 498 499 500 501 502 503 504 505 506 507 508 509 510 511 512 513 514 515 516 517 518 519 520 521 522 523 524 525 526 527 528 529 530 531 532 533 534 535 536 537 538 539 540 541 542 543 544 545 546 547 548 549 550 551 552 553 554 555 556 557 558 559 560 561 562 563 564 565 566 567 568 569 570 571 572 573 574 575 576 577 578 579 580 581 582 583 584 585 586 587 588 589 590 591 592 593 594 595 596 597 598 599 600 601 602 603 604 605 606 607 608 609 610 611 612 613 614 615 616 617 618 619 620 621 622 623 624 625 626 627 628 629 630 631 632 633 634 635 636 637 638 639 640 641 642 643 644 645 646 647 648 649 650 651 652 653 654 655 656 657 658 659 660 661 662 663 664 665 666 667 668 669 670 671 672 673 674 675 676 677 678 679 680 681 682 683 684 685 686 687 688 689 690 691 692 693 694 695 696 697 698 699 700 701 702 703 704 705 706 707 708 709 710 711 712 713 714 715 716 717 718 719 720 721 722 723 724 725 726 727 728 729 730 731 732 733 734 735 736 737 738 739 740 741 742 743 744 745 746 747 748 749 750 751 752 753 754 755 756 757 758 759 760 761 762 763 764 765 766 767 768 769 770 771 772 773 774 775 776 777 778 779 780 781 782 783 784 785 786 787 788 789 790 791 792 793 794 795 796 797 798 799 800 801 802 803 804 805 806 807 808 809 810 811 812 813 814 815 816 817 818 819 820 821 822 823 824 825 826 827 828 829 830 831 832 833 834 835 836 837 838 839 840 841 842 843 844 845 846 847 848 849 850 851 852 853 854 855 856 857 858 859 860 861 862 863 864 865 866 867 868 869 870 871 872 873 874 875 876 877 878 879 880 881 882 883 884 885 886 887 888 889 890 891 892 893 894 895 896 897 898 899 900 901 902 903 904 905 906 907 908 909 910 911 912 913 914 915 916 917 918 919 920 921 922 923 924 925 926 927 928 929 930 931 932 933 934 935 936 937 938 939 940 941 942 943 944 945 946 947 948 949 950 951 952 953 954 955 956 957 958 959 960 961 962 963 964 965 966 967 968 969 970 971 972 973 974 975 976 977 978 979 980 981 982 983 984 985 986 987 988 989 990 991 992 993 994 995 996 997 998 999 1000 1001 1002 1003 1004 1005 1006 1007 1008 1009 1010 1011 1012 1013 1014 1015 1016 1017 1018 1019 1020 1021 1022 1023 1024 1025 1026 1027 1028 1029 1030 1031 1032 1033 1034 1035 1036 1037 1038 1039 104

JAMES TROTTER

**GARAGE**

11201 S COTTAGE GROVE AVE

CHICAGO IL 60628-4604

PEOPLES GAS

CHICAGO IL 60687-0001

NO PAYMENT DUE

**If paying by mail, please allow 5 days for delivery.**

The Add-a-Dollar Program allows customers to assist low-income households. Customers' donations are matched on a two-for-one dollar basis by Peoples Gas. To contribute, simply Add-A-Dollar to your payment.

Please do not write or stamp below this line

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PLAINTIFF'S  
# 3



**Customer Inquiries: 312-240-7000    Emergencies: 312-240-7001**

Bill Date	Account Number	Payment Due Date	Amount Due
04/19/2000	6 5000 0369 3307	No Amount Due	\$ .00

## CUSTOMER

Name	James Trotter
Account Number	6 5000 0369 3307
Service Address	11201 S Cottage Grove Ave Garage Chicago IL 60628-4604
Service Classification	Rate 2 - General Service
Heating Account	Yes
Next Meter Reading	June 19, 2000

## SUMMARY OF CHARGES

### Credits And Charges Since Your Last Bill

Previous balance	\$3,043.33 -
Balance	<u>\$3,043.33 -</u>

### Current Charges

Customer Charge	26.50
-----------------	-------

First 100 Therms	\$ .34107 x	100.00 Therms =	34.11
Over 100 Therms	\$ .13180 x	1,357.55 Therms =	178.93

Environ Activities	\$ .00040 x	1,457.55 Therms =	0.58
Gas Charge	\$ .31710 x	1,457.55 Therms =	462.19
Current Charges Before Taxes			<u>702.31</u>

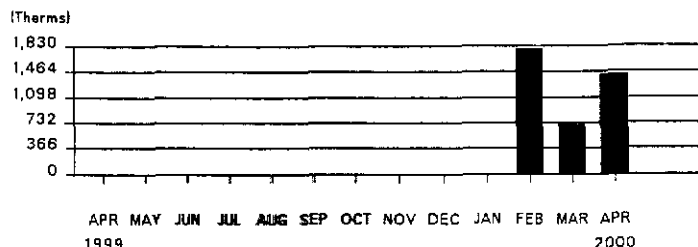
## Taxes

Illinois Gross Revenue Tax	\$702.31	x	0.10	%	=	0.70
Chgo Municipal Utility Tax	\$702.31	x	8.24	%	=	57.87
Illinois Gas Revenue Tax	\$0.24	x	1,457.55	Therms	=	34.98
<b>Current Charges After Taxes</b>						<b>795.86</b>

**Total Balance** **\$2,247.47 -**

## MESSAGES

## SUMMARY OF USAGE



<u>Average Daily</u>	<u>Apr 1999</u>	<u>Apr 2000</u>
Therms Used	N/A	44.17
Temperature	46 °F	45 °F

### CURRENT USAGE

**Billing Period** 03-17-00 to 04-19-00 **Days of Service** 33

Meter Reading		
Previous	Current	Difference
Meter Number P1908779		(100 Cubic Feet)
72088 Estimate 03-17	73510 Actual 04-19	1422

Therm Conversion      1422 x 1.025 BTU Factor =      1,457.55 Therm

*Return this portion with your check made payable to Peoples Gas. Please write your account number on your check. Thank you.*

### PAYMENT COUPON

ACCOUNT NUMBER: 6 5000 0369 3307

JAMES TROTTER  
GARAGE  
11201 S COTTAGE GROVE AVE  
CHICAGO IL 60628-4604

PEOPLES GAS  
CHICAGO IL 60687-0001

NO PAYMENT DUE

**If paying by mail, please allow 5 days for delivery.**

The Add-a-Dollar Program allows customers to assist low-income households. Customers' donations are matched on a two-for-one dollar basis by Peoples Gas. To contribute, simply Add-A-Dollar to your payment.

Please do not write or stamp below this line.

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PLAINTIFF'S  
#4

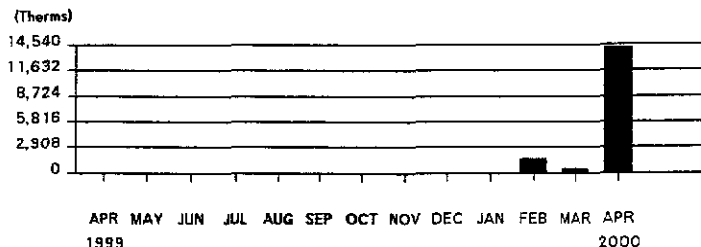


Bill Date	Account Number	Payment Due Date	Amount Due
04/26/2000	6 5000 0369 3307	05/11/2000	\$4,991.01

## CUSTOMER

Name **James Trotter**  
 Account Number **6 5000 0369 3307**  
 Service Address **11201 S Cottage Grove Ave Garage**  
**Chicago IL 60628-4604**  
 Service Classification **Rate 2 - General Service**  
 Heating Account **Yes**  
 Next Meter Reading **June 19, 2000**

## SUMMARY OF USAGE



	Feb 1999	Feb 2000
Average Daily	45.25	31.01
Therms Used	48 °F	47 °F
Temperature		

## SUMMARY OF CHARGES

### Credits And Charges Since Your Last Bill

Previous balance	\$2,247.47 -
Balance	\$2,247.47 -

### Current Charges

Customer Charge	399.27
First 100 Therms	\$ .34107 x 1,506.67 Therms = 513.88
Over 100 Therms	\$ .13180 x 11,581.41 Therms = 1,526.43

Environ Activities	\$ .00110 x 13,088.08 Therms = 14.86
Gas Charge	\$ .30080 x 13,088.08 Therms = 3,936.89
Current Charges Before Taxes	6,391.33

### Taxes

Illinois Gross Revenue Tax	\$6,391.33 x 0.10 % = 6.39
Chgo Municipal Utility Tax	\$6,391.33 x 8.24 % = 526.65
Illinois Gas Revenue Tax	\$ .024 x 13,088.08 Therms = 314.11
Current Charges After Taxes	7,238.48

Total Balance **\$4,991.01**

## CURRENT USAGE

Billing Period **11-20-98** to **02-15-00** Days of Service **452**

Meter Reading		Difference (100 Cubic Feet)
Previous	Current	
Meter Number <b>P1908779</b>		
<b>59316 Estimate 12-16</b>	<b>71354 Estimate 02-15</b>	<b>12744</b>

Therm Conversion **12744 x 1.027 BTU Factor = 13,088.08 Therms**

## MESSAGES

Return this portion with your check made payable to Peoples Gas. Please write your account number on your check. Thank you.

## PAYMENT COUPON

ACCOUNT NUMBER: **6 5000 0369 3307**

JAMES TROTTER  
 GARAGE  
 11201 S COTTAGE GROVE AVE  
 CHICAGO IL 60628-4604

PEOPLES GAS  
 CHICAGO IL 60687-0001

<b>Please Pay By 05/11/2000</b>	
If paid after 05/11/2000	\$5,094.88
Account Balance	Amount Enclosed
<b>\$4,991.01</b>	

If paying by mail, please allow 5 days for delivery.

The Add-a-Dollar Program allows customers to assist low-income households. Customers' donations are matched on a two-for-one dollar basis by Peoples Gas. To contribute, simply Add-A-Dollar to your payment.

Please do not write or stamp below this line.

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PLAINTIFF'S  
 #5



6-F

Customer Inquiries: 312-240-7000 Emergencies: 312-240-7001

Bill Date	Account Number	Payment Due Date	Amount Due
05/19/2000	6 5000 0369 3307	06/05/2000	\$5,212.21

# STOMER

Name **James Trotter**  
Account Number **6 5000 0369 3307**  
Service Address **11201 S Cottage Grove Ave Garage**  
**Chicago IL 60628-4604**  
Service Classification **Rate 2 - General Service**  
Heating Account **Yes**  
Next Meter Reading **June 19, 2000**

# SUMMARY OF CHARGES

## Payments And Charges Since Your Last Bill

Previous balance **\$4,991.01**  
Balance **\$4,991.01**

## Rent Charges

Customer Charge **26.50**

First 100 Therms **\$ .34107 x 100.00 Therms = 34.11**  
Over 100 Therms **\$ .13180 x 215.70 Therms = 28.43**

Environ Activities **\$ .00060 x 315.70 Therms = 0.19**  
Gas Charge **\$ .34190 x 315.70 Therms = 107.94**  
Current Charges Before Taxes **197.17**

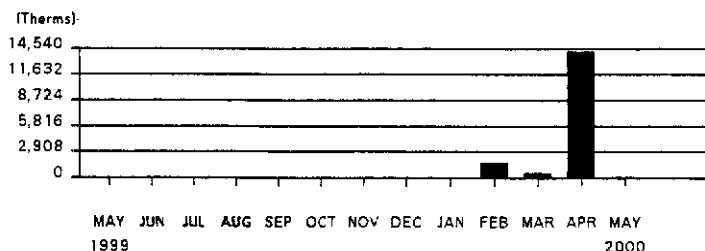
## Taxes

Illinois Gross Revenue Tax **\$197.17 x 0.10 % = 0.20**  
Chicago Municipal Utility Tax **\$197.17 x 8.24 % = 16.25**  
Illinois Gas Revenue Tax **\$ .024 x 315.70 Therms = 7.58**  
Current Charges After Taxes **221.20**

Total Balance **\$5,212.21**

# USAGES

# SUMMARY OF USAGE



Average Daily  
Therms Used **18.52** May 1999  
Temperature **54 °F**  
May 2000 **11.28**  
**58 °F**

# CURRENT USAGE

Billing Period **04-19-00** to **05-17-00** Days of Service **28**

Meter Reading		Difference (100 Cubic Feet)
Previous	Current	
Meter Number <b>P1908779</b>		
<b>73510 Actual 04-19</b>	<b>73818 Actual 05-17</b>	<b>308</b>

Therm Conversion **308 x 1.025 BTU Factor = 315.70 Therms**

4,655

Return this portion with your check made payable to Peoples Gas. Please write your account number on your check. Thank you.

# PAYMENT COUPON

ACCOUNT NUMBER: **6 5000 0369 3307**

<b>Please Pay By 06/05/2000</b>	
If paid after 06/05/2000	<b>\$5,215.41</b>
Account Balance	Amount Enclosed
<b>\$5,212.21</b>	

If paying by mail, please allow 5 days for delivery.

The Add-a-Dollar Program allows customers to assist low-income households. Customers' donations are matched on a two-for-one dollar basis by Peoples Gas. To contribute, simply Add-A-Dollar to your payment.

Please do not write or stamp below this line.

CAR-RT SORT \*\*C004

JAMES TROTTER  
GARAGE  
11201 S COTTAGE GROVE AVE  
CHICAGO IL 60628-4604

PEOPLES GAS  
CHICAGO IL 60687-0001

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PLAINTIFF'S  
#6

Bill Date	Account Number	Payment Due Date	Amount Due
06/21/2000	6 5000 0369 3307	07/06/2000	\$5,336.68

### CUSTOMER

Name **James Trotter**  
Account Number **6 5000 0369 3307**  
Service Address **11201 S Cottage Grove Ave Garage**  
**Chicago IL 60628-4604**  
Service Classification **Rate 2 - General Service**  
Heating Account **Yes**  
Next Meter Reading **August 18, 2000**

### SUMMARY OF CHARGES

#### Credits And Charges Since Your Last Bill

Previous balance	\$5,212.21
Gas credit	85.23
Late payment charge	73.60
Balance	\$5,200.58

#### Current Charges

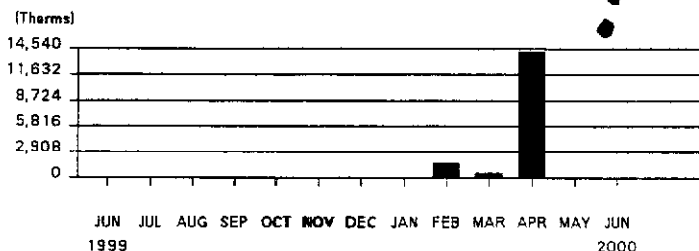
Customer Charge	26.50
First 100 Therms	\$ .34107 x 100.00 Therms = 34.11
Over 100 Therms	\$ .13180 x 36.32 Therms = 4.79
Environ Activities	\$ .00080 x 136.32 Therms = 0.11
Gas Charge	\$ .41890 x 136.32 Therms = 57.10
Current Charges Before Taxes	122.61

#### Taxes

Illinois Gross Revenue Tax	\$122.61 x 0.10 % = 0.12
Chgo Municipal Utility Tax	\$122.61 x 8.24 % = 10.10
Illinois Gas Revenue Tax	\$ .024 x 136.32 Therms = 3.27
Current Charges After Taxes	136.10

Total Balance **\$5,336.68**

### SUMMARY OF USAGE



Average Daily

Therms Used

Temperature

May 1999

4.02

66 °F

Jun 2000

4.13

63 °F

### CURRENT USAGE

Billing Period **05-17-00** to **06-19-00** Days of Service **33**

Meter Reading		Difference (100 Cubic Feet)
Previous	Current	
Meter Number <b>P1908779</b>		
<b>73818 Actual 05-17</b>	<b>73951 Estimate 06-19</b>	<b>133</b>

Therm Conversion **133 x 1.025 BTU Factor = 136.32 Therms**

### MESSAGES

At the time of this statement, your account was past due. Please pay the amount shown today.

<sup>2912</sup> Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

### PAYMENT COUPON

ACCOUNT NUMBER: **6 5000 0369 3307**

CAR-RT SORT \*\*C004



**JAMES TROTTER**  
**GARAGE**  
**11201 S COTTAGE GROVE AVE**  
**CHICAGO IL 60628-4604**

**PEOPLES GAS**  
**CHICAGO IL 60687-0001**

**Please Pay By 07/06/2000**

If paid after 07/06/2000

\$5,336.67

Account Balance

Amount Enclosed

**\$5,336.68**

If paying by mail, please allow 5 days for delivery.

The Add-a-Dollar Program allows customers to assist low-income households. Customers' donations are matched on a two-for-one dollar basis by Peoples Gas. To contribute, simply Add-A-Dollar to your payment.

Please do not write or stamp below this line.

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*PLAINTIFF'S #7*



To: Mr Graham

From: James Trotter  
One Stop Auto Center

PEOPLES GAS  
PAYMENT RECEIPT  
02/20/2001

JAMES TROTTER  
6300003693307

CHECK: \$1,500.00

REMAINDER THIS MONTH: \$6,351.35

01 001 MORTJ T2TU 18+21 U

Pd  
OK#  
2956



PLAINTIFF'S  
# 8

# PEOPLES ENERGY

Peoples Gas  
North Shore Gas

August 4, 2000

VIA FAX TO (773) 785-1434

Mr. James Trotter  
11201 S. Cottage Grove  
Chicago, Illinois 60628

Dear Mr. Trotter:

Pursuant to our telephone conversation of Wednesday, August 2, 2000, please find below an explanation of the recent billings on your account. For your reference, I have attached copies of your bills from February 2000 through April 2000.

*File*  
From November 20, 1998 through January 17, 2000 the gas usage on your account was estimated. The resulting estimated charges on your account from November 20, 1998 through January 17, 2000 amounted to \$4,398.64. On February 15, 2000 an actual meter reading was taken which showed that the actual charges on your account, from November 20, 1998 through February 15, 2000, should have amounted to \$7,155.23. Therefore, between November 20, 1998 and February 15, 2000, your account was under-billed by \$2,756.59.

*10/10*  
When an account that has been underestimated is corrected, the estimated bills are cancelled, resulting in a credit to the customer's account in the amount of the total of the estimated bills. The correct charges are then placed on the customer's account and the customer is issued a "balloon-bill" which includes: (1) the credit to the customer's account resulting from the cancellation of the estimated bills, and (2) the correct charges for the time period that the bills were estimated. The net result of a balloon-bill is an increased balance owed on an account that is equal to the amount by which the customer's bills were underestimated.

*Note*  
Please refer to the bill dated February 17, 2000. Please note the line entitled "Cancel prior billing". This line notes the cancellation of your estimated bills for the time period from November 20, 1998 through January 17, 2000 and the corresponding credit to your account of \$4,398.64. Next, note that the correct charges have been placed on the bill. As previously stated, the correct charges on your account for the time period from November 20, 1998 through February 15, 2000 amounted to \$7,155.23. For billing purposes, the correct charge of \$7,155.23 was broken down into two amounts, a regular monthly bill of \$979.49 for the time period between January 17, 2000 and February 15, 2000, and a

PLAINTIFFS  
#9

balloon-charge of \$6,175.74 for the time period between November 20, 1998 and January 17, 2000. The cancellation of the estimated bills and the insertion of the correct charges resulted in an increased balance on your account in the amount of \$2,756.59. Please note that the final balance on the February 17, 2000 bill is \$2,708.29, which includes an initial credit of \$48.30 prior to any of the above corrections being made. (The previous months ending balance owed of \$701.42, minus a payment made in the amount of \$698.81, and minus a credit given in the amount of \$50.91, results in an initial credit of \$48.30)

Please refer to the bill dated March 21, 2000. Please note the line entitled "Cancel prior billing". This line shows the balloon-charge for the time period from November 20, 1998 through January 17, 2000 being mistakenly cancelled, and the resulting credit issued to your account in the amount of \$6,175.74. The net result of the mistaken cancellation of the balloon-charge is credit balance on your account of \$3,467.45.

The next two bills, dated March 21, 2000 and April 19, 2000 respectively, are your regular monthly bills. Please note however that no payment was due on these bills because the credit balance on your account was used to offset the charges listed on these two bills. Accordingly, for each of these bills, the initial credit balance was reduced by the amount of the bill.

Next, please note the April 26, 2000 bill. This bill reflects that Peoples Gas realized that the balloon-charge for the time period from November 20, 1998 through January 17, 2000 was mistakenly canceled and shows the reinsertion of the balloon-charge. The net result of the reinsertion of the balloon-charge is a balance owed on your account of \$4,991.01.

Since April 26, 2000, additional regular monthly charges have been placed on your account and additional payments and other credits have been made to your account. The resulting current balance owed on your account is \$4,266.26

Please let me know if you require any additional information.

Sincerely,



Peter Brigida  
Attorney for The Peoples Gas Light  
and Coke Company

Writer's Direct Dial:  
(312) 240-4461

Bill Date	Account Number	Payment Due Date	Amount Due
02/17/2000	6 5000 0369 3307	03/03/2000	\$2,708.29

## CUSTOMER

Name James Trotter  
 Account Number 6 5000 0369 3307  
 Service Address 11201 S Cottage Grove Ave Garage  
 Chicago IL 60628-4604  
 Service Classification Rate 2 - General Service  
 Heating Account Yes  
 Next Meter Reading April 18, 2000

## SUMMARY OF USAGE

(Thermal)

Average Daily Therms Used Temperature	Feb 1999 46.43 34 F	Feb 2000 63.04 22 F
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## SUMMARY OF CHARGES

## Credits And Charges Since Your Last Bill

Previous balance \$701.42  
 Thank you for your payment 698.81 -  
 Late payment chrg allowed 90.91 -  
 Cancel prior billing 4,398.64 -  
 Balance \$4,446.94

## Current Charges

Customer Charge 26.50

First 100 Therms \$34107 x 100.00 Therms = 34.11  
 Over 100 Therms \$13180 x 1,728.06 Therms = 227.75

Environ Activities \$100060 x 1,828.06 Therms = 1.10  
 Gas Charge \$31440 x 1,828.06 Therms = 574.74

Current Charges Before Taxes 864.21

## Taxes

Illinois Gross Revenue Tax \$864.21 x 0.10 % = 0.86

Chgo Municipal Utility Tax \$864.21 x 8.24 % = 71.21

Illinois Gas Revenue Tax \$864.21 x 5.00 % = 43.21

Current Charges After Taxes 979.49

Total Balance - Current Page \$3,467.46

Total Balance - Previous Page(s) \$6,176.74

Total Balance \$2,708.29

## CURRENT USAGE

Billing Period 01-17-00 to 02-15-00 Days of Service 29

Meter Reading		Difference (100 Cubic Feet)
Previous	Current	
Meter Number P1508779		
69674 Estimate 01-17	71364 Actual 02-15	1780

Therm Conversion 1780 x 1.027 BTU Factor = 1,828.06 Therms

## MESSAGES

Return this portion with your check made payable to Peoples Gas. Please write your account number on your check. Thank you.

## PAYMENT COUPON

ACCOUNT NUMBER: 6 5000 0369 3307

Please Pay By 03/03/2000

If paid after 03/03/2000

\$2,722.33

Account Balance

Amount Enclosed

\$2,708.29

CAR-RT SORT \*\*0004

JAMES TROTTER

GARAGE

11201 S COTTAGE GROVE AVE  
CHICAGO IL 60628-4604

If paying by mail, please allow 5 days for delivery.

The Add-a-Dollar Program allows customers to assist low-income households.  
 Customers donations are matched on a two-for-one dollar basis by  
 Peoples Gas. To contribute simply Add-A-Dollar to your payment.

PEOPLES GAS

CHICAGO IL 60687-0001

Customer Inquiries: 312-240-7000 Emergencies: 312-240-7001

Bill Date	Account Number	Payment Due Date	Amount Due
03/02/2000	6 5000 0369 3307	No Amount Due	\$ .00

# CUSTOMER

Meter Number P1908779

Name James Trotter  
 Account Number 6 5000 0369 3307  
 Service Address 11201 S Cottage Grove Ave Garage  
 Chicago IL 60628-4604  
 Service Classification  
 Heating Account Yes  
 Next Meter Reading April 18, 2000

# SUMMARY OF CHARGES

## Credits And Charges Since Your Last Bill

Previous balance	\$2,708.29
Cancel prior billing	6,176.74 -
Balance	\$3,467.45 -
Total Balance	\$3,467.45 -

# MESSAGES

Return this portion with your check made payable to Peoples Gas. Please write your account number on your check. Thank you.

## PAYMENT COUPON

ACCOUNT NUMBER: 6 5000 0369 3307

NO PAYMENT DUE

GAR-FT SOFT \*\*C004

JAMES TROTTER  
 GARAGE  
 11201 S COTTAGE GROVE AVE  
 CHICAGO IL 60628-4604

PEOPLES GAS  
 CHICAGO IL 60687-0001

If paying by mail, please allow 5 days for delivery.

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Bill Date	Account Number	Payment Due Date	Amount Due
03/21/2000	6 5000 0369 3307	No Amount Due	\$ .00

## CUSTOMER

Name James Trotter  
 Account Number 6 5000 0369 3307  
 Service Address 11201 S Cottage Grove Ave Garage  
 Chicago IL 60628-4604  
 Service Classification Rate 2 - General Service  
 Heating Account Yes  
 Next Meter Reading April 18, 2000

## SUMMARY OF USAGE

(Therms)

Average Daily Therms Used Temperature	Mar 1999 NA 31 F	Mar 2000 24.29 42 F
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## SUMMARY OF CHARGES

## Credits And Charges Since Your Last Bill

Previous balance \$3,467.45 -  
 Balance \$3,467.45 -

## Current Charges

Customer Charge 25.50  
 First 100 Therms \$ .34107 x 100.00 Therms = 34.11  
 Over 100 Therms \$ .13180 x 653.08 Therms = 86.08  
 Environ Activities \$ .00040 x 753.08 Therms = 0.30  
 Gas Charge \$ .30260 x 753.08 Therms = 227.91  
 Current Charges Before Taxes 374.90

## Taxes

Illinois Gross Revenue Tax \$374.80 x 0.10 % = 0.37  
 Chgo Municipal Utility Tax \$374.80 x 8.24 % = 30.88  
 Illinois Gas Revenue Tax \$ .024 x 753.08 Therms = 18.07  
 Current Charges After Taxes 424.12

Total Balance \$3,043.33 -

Billing Period 02-15-00 to 03-17-00 Days of Service 31

Meter Reading		Difference
Previous	Current	
Meter Number P1908779		1100 Cubic Feet
71354 Actual 02-15	72088 Estimate 03-17	734

Therm Conversion 734 x 1.025 BTU Factor = 753.08 Therms

## MESSAGES

Return this portion with your check made payable to Peoples Gas. Please write your account number.

## PAYMENT COUPON

ACCOUNT NUMBER: 6 5000 0369 3307

NO PAYMENT DUE

CAP-PT SOFT 110004

JAMES TROTTER  
 GARAGE  
 11201 S COTTAGE GROVE AVE  
 CHICAGO IL 60628-4604

PEOPLES GAS  
 CHICAGO IL 60628-0001

If paying by mail, please allow 5 days for delivery.

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 Peoples Gas. To contribute simply Add-A-Dollar to your payment.

Bill Date	Account Number	Payment Due Date	Amount Due
04/19/2000	6 5000 0369 3307	No Amount Due	\$ .00

## CUSTOMER

Name James Trotter  
 Account Number 6 5000 0369 3307  
 Service Address 11201 S Cottage Grove Ave Garage  
 Chicago IL 60628-4604  
 Service Classification Rate 2 - General Service  
 Heating Account Yes  
 Next Meter Reading June 19, 2000

## SUMMARY OF USAGE

(Thermal)

Average Daily Therms Used Temperature	Apr 1999 N/A 45 F	Apr 2000 44.17 45 F
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## SUMMARY OF CHARGES

## Credits And Charges Since Your Last Bill

Previous balance \$3,043.33 -  
 Balance \$3,043.33 -

## Current Charges

Customer Charge 26.60  
 First 100 Therms \$ .34107 x 100.00 Therms = 34.11  
 Over 100 Therms \$ .13180 x 1,457.56 Therms = 178.93  
 Environ Activities \$ .00040 x 1,457.56 Therms = 0.68  
 Gas Charge \$ .31710 x 1,457.56 Therms = 462.19  
 Current Charges Before Taxes 702.31

## Taxes

Illinois Gross Revenue Tax \$702.31 x 0.10 % = 0.70  
 Chgo Municipal Utility Tax \$702.31 x 8.24 % = 67.87  
 Illinois Gas Revenue Tax \$.024 x 1,457.56 Therms = 34.98  
 Current Charges After Taxes 796.86

Total Balance \$2,247.47 -

Billing Period 03-17-00 to 04-19-00 Days of Service 33

Meter Reading		
Previous	Current	Difference
Meter Number P1908779		(100 Cubic Feet)
72088 Estimate 03-17	73510 Actual 04-19	1422

Therm Conversion 1422 x 1.025 BTU Factor = 1,457.56 Therms

## MESSAGES

Return this portion with your check made payable to Peoples Gas. Please write your account number on your check. Thank you.

## PAYMENT COUPON

ACCOUNT NUMBER: 6 5000 0369 3307

NO PAYMENT DUE

JAMES TROTTER  
 GARAGE  
 11201 S COTTAGE GROVE AVE  
 CHICAGO IL 60628-4604

If paying by mail, please allow 5 days for delivery.

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PEOPLES GAS  
 CHICAGO IL 60687-0001

Bill Date	Account Number	Payment Due Date	Amount Due
04/26/2000	6 5000 0369 3307	05/11/2000	\$4,991.01

## CUSTOMER

Name James Trotter  
 Account Number 6 5000 0369 3307  
 Service Address 11201 S Cottage Grove Ave Garage  
 Chicago IL 60628-4504  
 Service Classification Rate 2 - General Service  
 Hearing Account Yes  
 Next Meter Reading June 19, 2000

## SUMMARY OF USAGE

(Thermal)

Average Daily	Feb 1999	Feb 2000
Therms Used	45.25	31.01
Temperature	48 F	47 F

## CURRENT USAGE

Billing Period 11-20-98 to 02-15-00 Days of Service 452

## SUMMARY OF CHARGES

## Credits And Charges Since Your Last Bill

Previous balance \$2,247.47 -  
 Balance \$2,247.47 -

## Current Charges

Customer Charge 399.27  
 First 100 Therms \$341.07 x 1,506.57 Therms = 513.88  
 Over 100 Therms \$131.80 x 11,581.41 Therms = 1,525.43  
 Environ Activities \$1.00110 x 13,088.08 Therms = 14.86  
 Gas Charge \$3.0080 x 13,088.08 Therms = 3,936.69  
 Current Charges Before Taxes 6,391.33

## Taxes

Illinois Gross Revenue Tax \$6,391.33 x 0.10 % = 6.39  
 Chgo Municipal Utility Tax \$6,391.33 x 8.24 % = 526.66  
 Illinois Gas Revenue Tax \$1.024 x 13,088.08 Therms = 314.11  
 Current Charges After Taxes 7,238.49

Total Balance \$4,991.01

Meter Reading		Difference
Previous	Current	
Meter Number P1908779		(100 Cubic Feet)
59315 Estimate 12-15	71354 Estimate 02-15	127.44

Therm Conversion 127.44 x 1.027 BTU Factor = 13,088.08 Therms

## MESSAGES

Return this portion with your check made payable to Peoples Gas. Please write your account number on your check. Thank you.

## PAYMENT COUPON

ACCOUNT NUMBER: 6 5000 0369 3307

JAMES TROTTER  
 GARAGE  
 11201 S COTTAGE GROVE AVE  
 CHICAGO IL 60628-4504

PEOPLES GAS  
 CHICAGO IL 60697-0001

Please Pay By 05/11/2000	
If paid after 06/11/2000	\$6,094.88
Account Balance	Amount Enclosed
\$4,991.01	

If paying by mail, please allow 5 days for delivery.

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 Peoples Gas. To contribute simply Add-A-Dollar to your payment.